



Year of Growth

2023 Gratitude Report



YOUR IMPACT

Supporters like you transform the lives of hundreds of children and their families each year. Below is the story of just one family, who experienced homelessness after fleeing domestic violence. Thanks to your support, Family Promise of Hawai'i helped this single mom and her child quickly move into their own permanent housing and provided a year of support to help them achieve long-term stability.

I am so very grateful for Family Promise — I do not know how I would have made it through this past year without their support.

In addition to the rental assistance, which helped to maintain a physically safe place for my child and myself, the one-on-one emotional support was vital in feeling emotionally and mentally safe. Having an individual understand the aftermath and healing process from fleeing a DV situation has been one less hardship.

The access to free laundry services, and at times food, has also been a financial relief in such a challenging time. Additionally, the access to various community programs has been tremendously helpful.

I will always appreciate the assistance and stability Family Promise had provided in this part of my journey, especially in terms of regaining my freedom and providing safety for my child and myself.





KEY IMPACTS

201

families served

742

individuals served

45

average days of service

93%

moved directly to
stable housing



Families in our Interim Housing and Diversion programs increased their income by an average of 37% and their savings by an average of 692%!

A NOTE FROM OUR EXECUTIVE DIRECTOR

Thanks to our incredible team, our Board of Directors, and our deeply committed network of supporters, 2023 was a major year of evolution and growth for Family Promise of Hawai'i. We added three new interim housing sites, increasing our capacity to provide short-term emergency shelter to families. We expanded our emergency rental assistance, including a new permanent supportive housing program that serves some of our community's most vulnerable families. And we jumped into action after the devastating Maui wildfires, creating a new Maui-based case management team to help house survivors – the first time we've expanded outside of O'ahu.



Ryan Catalani
Executive Director

In 2024, we're already continuing this evolution by adding two new interim housing sites that will more than double our capacity. I'm excited to share that one of those facilities is our organization's first property acquisition. This building in Mo'ili'ili will become our 'Ohana Navigation Center, an all-in-one facility that will provide shelter, case management, and volunteer space, combined under one roof for the first time.

All of this effort has resulted in us ranking among the top 10% of Family Promise affiliates nationwide – an achievement that reflects not just the quantity of families we serve, but also the quality of the services we provide. Your support transforms lives. Thank you for giving Hawai'i's keiki a brighter future.

2023 HIGHLIGHTS

INTERIM HOUSING



Our Interim Housing program provides emergency shelter for families experiencing homelessness. Each family has an individual unit, providing a safe, stable place to stay as they work to get back into permanent housing. Families are provided with personal hygiene items, food, transportation, and comprehensive case management at no cost. In 2023, we served **120 individuals** in **35 families**.

As the number of families experiencing homelessness grows, we found innovative ways to increase the number of families we can serve. Thanks to the commitment of our team and community partners, we increased our shelter space to accommodate 12 families – 4X the amount compared to the start of 2023.

EMERGENCY RENTAL ASSISTANCE

We provide various forms of emergency rental assistance. For families at risk of homelessness, we provide short-term rental assistance to prevent them from losing their housing. For families experiencing homelessness, we provide rental assistance that can prevent them from entering the shelter system, help them get back into housing faster, and for those with a disability, sustain their housing long-term. In 2023, we provided emergency rental assistance to **140 families**, or **570 individuals**.

CASE MANAGEMENT & STABILIZATION

We provide comprehensive case management for families in our programs, along with a Stabilization program that offers continued services to families who have secured stable housing. Support services include financial education, workforce development, landlord engagement, and referrals to other resources to help families stay housed. In 2023, this program served **84 families**, or **278 individuals**.

In response to the devastating Maui wildfires in August 2023, we partnered with FEMA, the Hawai'i Department of Human Services, Disaster Services Corporation - Society of St. Vincent de Paul, Hawai'i Community Foundation, and other partners to launch a Disaster Case Management Program. This program provides case management services to the survivors of the wildfires, which includes helping families find long-term housing, connections to additional support services, and advocacy for survivors' needs.



VOLUNTEER SPOTLIGHT

Kyle has been a dedicated volunteer for our Keiki & Parent Program for two years, and he loves seeing the kids get to be themselves and have fun together in a safe and friendly environment.

One of his favorite memories was an egg drop project, where kids showcased their creativity and problem-solving skills by building contraptions to keep an egg safe from a high drop. He loved seeing the kids share ideas, resources, and support one another, and despite the limited materials, every egg survived the fall.

Kyle strives to make a positive difference in the lives of the people he meets at FPH, and has found that in doing so, they have made a positive difference in his life.

Kyle is one of 200+ volunteers annually!



COMMUNITY SPOTLIGHT

KEIKI COMMUNITY FAIR

In March 2023, we collaborated with over a dozen local organizations to host a Keiki Community Park at A'ala Park. The fair provided free food, supplies, and services to families experiencing homelessness, low-income families, and other local households.

Attendees were connected with healthcare and housing resources, social services, and onsite health and vision screenings, keiki IDs, and lead testing for toys.

Children also enjoyed face painting, soccer and yoga, bounce house games, and storytelling time. Hundreds community members joined us for a day of fun at the park, and left with children's books, toys, and complimentary meals.



GET INVOLVED

'OHANA NIGHTS

Weekly volunteer opportunities are available all year. You can provide meals for families in our Interim Housing program through the 'Ohana Dinners program, or have dinner and facilitate activities for children and parents through our Keiki and Parent program. Visit the [Volunteer](#) page on our website to learn more.

IN-KIND DONATIONS

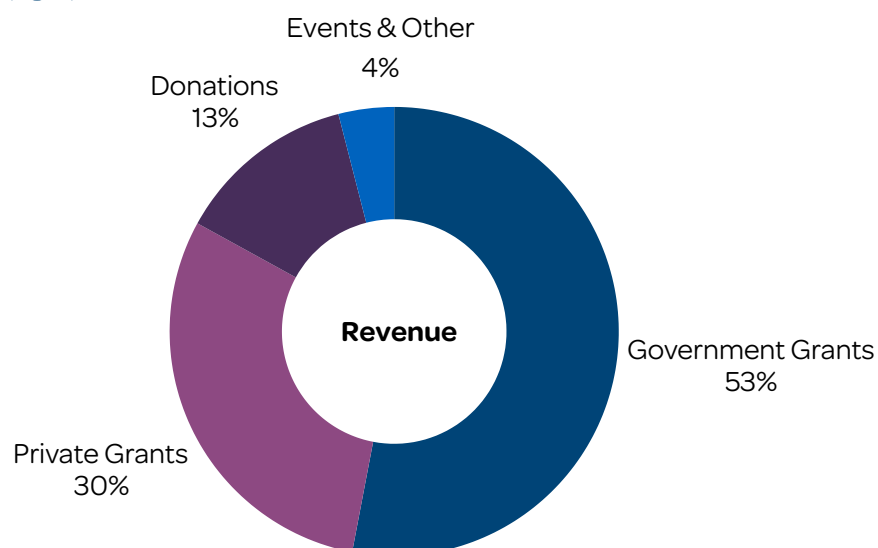
We are always accepting donations of household items, everyday essentials, and gift cards. By donating these items, you are directly contributing to creating safe and comfortable living environments for families transitioning to permanent housing. Visit the [Wish List](#) page on our website to learn more.



MAKE A TAX-DEDUCTIBLE GIFT

Your generous contributions play a vital role in fueling our mission and transforming the lives of children and families. Through the [Donate](#) page on our website, you can make a one-time donation or set up a monthly donation to support our mission and end homelessness throughout the year. We also accept gifts of stock, donor-advised funds, and other donation methods.

FINANCIAL SNAPSHOT



Mahalo to 300+ individual donors!

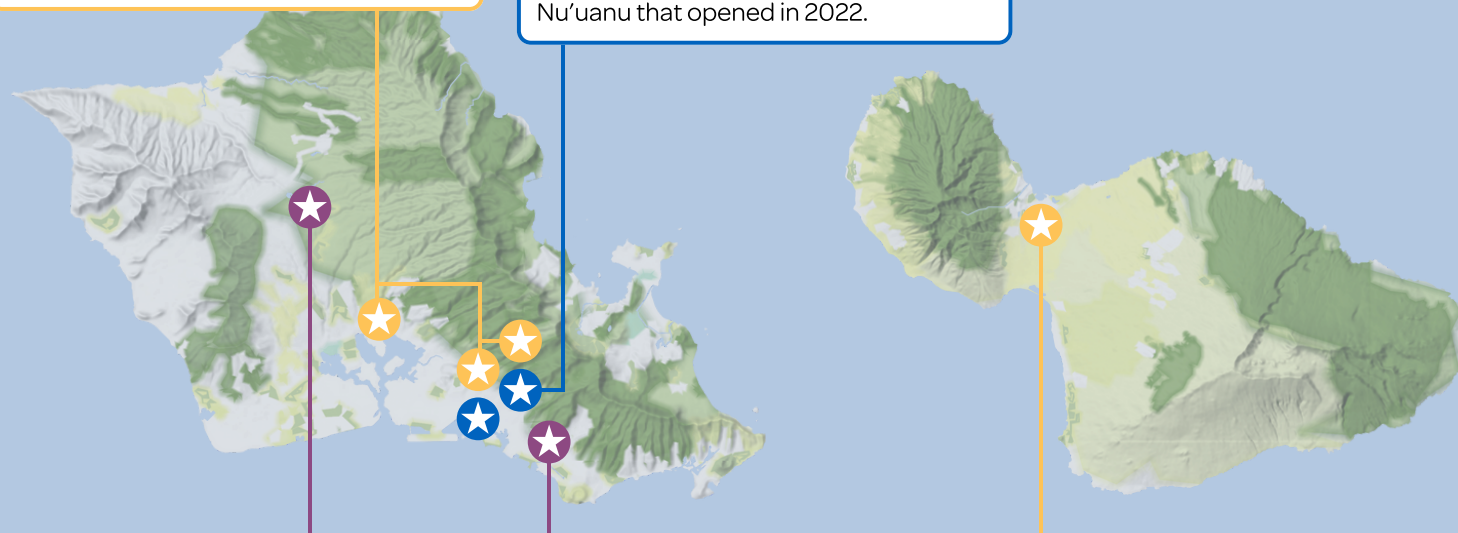
EXPANSION IN 2023 AND 2024

★ New in 2023

Three new Interim Housing sites, two in Nu'uuanu and one in Pearl City, quadrupled our capacity.

★ Continuing Services

Our Day Center and main office remains just outside of Chinatown, along with an emergency shelter site in Nu'uuanu that opened in 2022.



★ Planned for 2024

A new Interim Housing site in Central O'ahu, expanding our reach.

★ Planned for 2024

Opening of our first property acquisition, the 'Ohana Navigation Center. For the first time at FPH, this facility will combine Interim Housing, case management, and volunteer community services all in one place.

★ New in 2023 & Planned for 2024

Our new Maui team is based in Wailuku and works island-wide, marking the first time the organization has expanded outside O'ahu. This team will continue to expand in 2024.

LEADERSHIP

Ryan Catalani
Executive Director

Zoë Brooks-Jeffiers
Chief of Staff

Destinee Lazo
Director of Family Services

Elliot Woods
Director of Donor & Community Relations

Bethany Imonti
Maui Case Management Supervisor

Garrett Iha
Accounting Manager

Jessica Naluai
Grants & Finance Manager

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