



### **'Ohana Nights Volunteer Expectations**

- ★ Everyone is to be respectful
  - Please treat everyone equally
- ★ Lead by example
  - Show compassion and awareness
- ★ Guests are grateful for the services you provide
  - Sometimes they are stressed or impatient
  - Remember that our guests may have gone through considerable trauma and deserve our patience.
- ★ Confidentiality is important
  - No photos should be taken of our guests
  - Please do not use any identifying information about our guests when speaking to people outside of the organization
- ★ Be respectful of boundaries
  - Please do not give money or buy things directly for our guests
  - Please do not give rides to school, appointments or work
  - Remember you are not their therapist
  - Please do not proselytize

If guests cross one of these boundaries or a boundary you have as a volunteer, please contact Elliot ([elliott@familypromisehawaii.org](mailto:elliott@familypromisehawaii.org)) and she will speak with their case manager.

Mahalo for your support for the families we serve!