



2024 IMPACT REPORT



YOUR IMPACT

Supporters like you transform the lives of thousands of children and their families each year, including families who experience homelessness after fleeing domestic violence, such as Hazel's family.

After leaving an abusive relationship, Hazel, a mother of three, was left without housing and came to Family Promise of Hawai'i for help. Thanks to your support, Family Promise of Hawai'i helped this single mom and her children quickly move into their own permanent housing and provided a year of support to help them achieve long-term stability. They found a safe and stable place to call home and received the resources they needed to regain their independence.

Today, her children are thriving in school, enjoying weekly hula lessons, and Hazel is working full-time while pursuing her degree in human services.

I felt completely hopeless. But now, I have a much brighter outlook on life. I'm more hopeful for the future, and I've learned to trust myself again. I finally feel like I'm in a place where positivity and possibility guide my days.

— Hazel



KEY IMPACTS

694

families served

2,045

individuals served

79

average days of service

94%

moved directly to
stable housing



We served **3.4x more families**
in 2024 compared to 2023!

A NOTE FROM OUR EXECUTIVE DIRECTOR

In 2024, we served a record number of children and families — over 2,000 individuals in nearly 700 households, which is three times as many as we served in 2023. This reflects both the growing need for our services, as more families with children are experiencing housing instability and homelessness, and our increased capacity to serve those families, thanks to the generosity of our community supporters.



Ryan Catalani
Executive Director

On Maui, we quickly grew our team to serve hundreds of families affected by the 2023 wildfires, who are still seeking permanent housing on their journey to recovery. And on O'ahu, we opened our first two 'Ohana Navigation Centers, which provide a holistic solution to preventing and ending homelessness for families and represent the culmination of the knowledge we've gained over the past two decades. Each Center provides families with a safe place to sleep; support to navigate their challenges and find housing, through our on-site case management; and communal space for families to build community with our volunteers and partners. Each of the Centers has continuously been at capacity since they opened.

We also updated our mission statement: "To transform the lives of families with children in Hawai'i facing homelessness by providing housing, resources, and support." It doesn't reflect a change in priorities; instead, as we enter our 20th anniversary year in 2025, we feel it better reflects the services we offer and gets more at the heart of what we've always done at Family Promise: transform lives. This is only possible because of generous and dedicated supporters like you — thank you for transforming the lives of Hawai'i's keiki for years to come.



UNVEILING THE 'OHANA NAVIGATION CENTERS



'Ohana Navigation Center *Mo'ili'i*



'Ohana Navigation Center *Wahiawā*

Family Promise's of Hawai'i's **'Ohana Navigation Centers** are all-in-one facilities that prevent and end homelessness for families with children. Launched in 2024, this innovative model combines FPH's core services under one roof for the first time, including:

- **Interim housing**, providing emergency shelter for families experiencing homelessness – up to 20 individuals (5-6 families) in Mo'ili'i and 48 individuals (12 families) in Wahiawa
- On-site **case management**, wraparound services, and connections to housing resources
- Space for **community partners and volunteers**, including our weekly 'Ohana Nights, where volunteers provide meals and activities for families, and on-site resources like the Dept. of Education

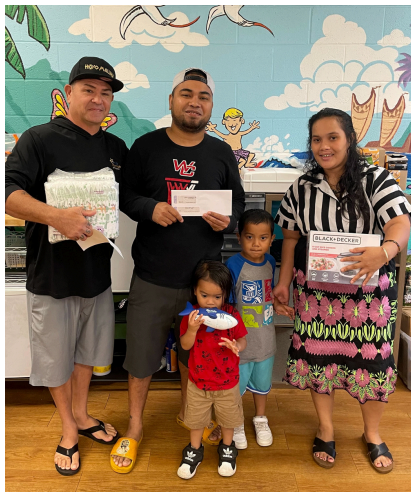
Each family has their own private room and bathroom, and there are shared kitchen and laundry facilities at each building, along with computers, food pantries, supplies, and other basic needs. FPH continues to serve families of any size and composition – including single moms, single dads, two-parent households, and multigenerational families – keeping them together in their time of need.



Governor and First Lady Green attended the grand opening of the Mo'ili'i Center (*left*), which FPH acquired in 2024. **Mayor Blangiardi** and Director of Community Services **Director Krucky** attended the grand opening of the Wahiawa Center (*third from left*), as FPH leases the building from the City. Volunteers helped get the buildings ready (*second from left*) and each family has their own room (*right*).

2024 HIGHLIGHTS

INTERIM HOUSING



Our Interim Housing program provides emergency shelter for families experiencing homelessness. Each family has an individual unit, providing a safe, stable place to stay as they work to get back into permanent housing. Families are provided with personal hygiene items, food, transportation, and comprehensive case management at no cost. In 2024, we served **151 individuals** in **44 families**.

As the number of families experiencing homelessness grows, we found innovative ways to increase the number of families we can serve. Thanks to the commitment of our team and community partners, we increased our space to accommodate 24 families – double the amount compared to 2023.

EMERGENCY RENTAL ASSISTANCE

We provide various forms of emergency rental assistance. For families at risk of homelessness, we provide short-term rental assistance to prevent them from losing their housing. For families experiencing homelessness, we provide rental assistance that can prevent them from entering the shelter system, help them get back into housing faster, and for those with a disability, sustain their housing long-term. In 2024, we provided emergency rental assistance to **461 individuals** in **120 families**.



DISASTER CASE MANAGEMENT



On Maui, we provide comprehensive case management for survivors of the 2023 Maui wildfires, which includes helping families find long-term housing, connections to additional support services, and advocacy for survivors' needs. In 2024, this program served **1,432 individuals** in **530 families**.



VOLUNTEER SPOTLIGHT



For the past five years, Marissa has been a dedicated and inspiring part of our Family Promise ‘ohana. Volunteering has always been a meaningful part of her life — rooted in the values of her family and community. What keeps her coming back is the deep sense of connection and inspiration she finds among other volunteers.

Marissa formerly worked at FPH and co-founded the beloved ‘Ohana Nights program alongside volunteers Jessica and Sandy. Today, the program continues to thrive thanks to Marissa’s continued support — now as a volunteer — along with Jessica and hundreds of other Family Promise volunteers!



One of Marissa’s most heartwarming memories was an ‘Ohana Nights outing to Dave and Buster’s. Leading up to the evening, one mom said that her kids were on their best behavior, determined not to miss the special day. Once they were there, Marissa recalled that one boy kept saying, “I can’t believe this is happening! It’s like a dream!”

CREATING BRIGHTER FUTURES

INAUGURAL BRIGHTER FUTURES GALA

On February 15, 2024, we hosted the inaugural Brighter Futures Gala at the beautiful Harry & Jeanette Weinberg Ho’okupu Center. This unforgettable evening brought together over 200 supporters, partners, and community leaders to celebrate our mission of ending family homelessness in Hawai‘i.

We were honored to present Governor Josh Green, MD with the Luminary Award, recognizing his leadership and commitment to lighting the way toward a Hawai‘i where every child has a home.

Thanks to the generosity of our sponsors and guests, we raised an incredible \$214,319 to support programs that provide shelter, stability, and brighter futures for our keiki.



GET INVOLVED

'OHANA NIGHTS

Weekly volunteer opportunities are available all year, on both O'ahu and Maui. You can provide meals for families in our programs or facilitate activities for children and parents through our 'Ohana Nights program. Visit the [Volunteer](#) page on our website to learn more.

IN-KIND DONATIONS

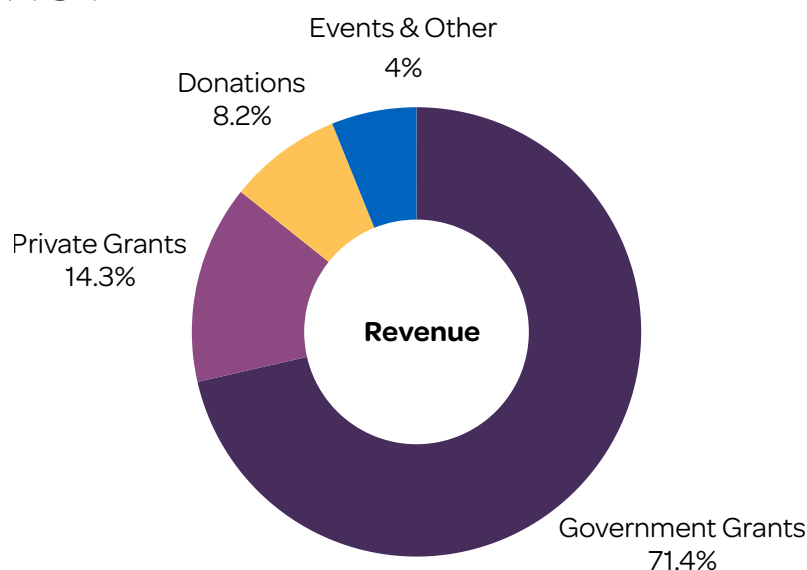
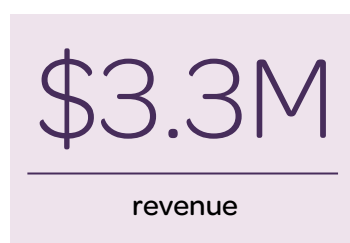
We are always accepting donations of household items, everyday essentials, and gift cards. By donating these items, you are directly contributing to creating safe and comfortable living environments for families transitioning to permanent housing. Visit the [Wish List](#) page on our website to learn more.

MAKE A TAX-DEDUCTIBLE GIFT

Your generous contributions play a vital role in fueling our mission and transforming the lives of children and families. Through the [Donate](#) page on our website, you can make a one-time donation or set up a monthly donation to support our mission and end homelessness throughout the year. We also accept gifts of stock, donor-advised funds, and other donation methods.



FINANCIAL SNAPSHOT



Mahalo to our 250+ individual donors!



LEADERSHIP

Ryan Catalani
Executive Director

Zoë Brooks-Jeffiers
Chief of Staff

Elliot Woods
Director of Donor & Community Relations

Destinee Lazo
Director of Family Services

Chris Ledward
Family Services Manager

Ryan Thomas
Disaster Case Management Supervisor

Garrett Iha
Accounting Manager

Jessica Naluai
Grants & Finance Manager

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